

Public Notice No. 82/2017

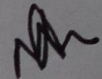
As per the ICES Advisory 022/2017 dated 07.12.2017, ICES Production Database Migration to new platform has been planned from 00:00 Hrs on 9.12.17 to 22:00hrs on 9.12.17. During this period, the ICES Application would not be available to the Trade users, stake holders, participating Govt. Agencies and CBEC Officials.

In view of the above, following Advisory is issued for the departmental officers, participating Government agencies and members of the Trade -

- i) Filing of the IGMs, EGMs, Bills of Entry and Shipping Bills shall be completed by 17:00Hrs on 08.12.2017 as the filing of declarations (Bill of Entry, Shipping Bill, Import General Manifest and Export General Manifest) would be halted at 17:00Hrs on 08.12.2017 in preparation for the said activity.
- ii) Processing of documents and allowing Out of Charge/ LEO in the system shall be completed by 22:00Hrs. Accordingly, all the locations are advised to clear the consignments by 22:00Hrs. on 08.12.2017.
- iii) The ICES Application is expected to be made available to the users from 22:00hours on 09.12.2017. In case of any extension in timelines beyond that specified above, for any unforeseen reasons whatsoever, suitable and necessary instructions/advisory, so issued by DG Systems, shall be communicated to all concerned.

In case of any difficulties, the following can be contacted over the phone or by email-

Help Desk	Email	Contact No.
Saksham Seva Helpdesk (only for Departmental Officers)	saksham.seva@icegate.gov.in	1800-266-2232 and 1800-121-4560
ICEGATE Help Desk	icegatehelpdesk@icegate.gov.in	180030101000
EDI Help Desk, Kolkata (Port)	sysmgr.ccu1@icegate.gov.in	9836580363 – SCP (EDI) 9830021773 – EA (EDI)



Manish Chandra
Commissioner of Customs(Port),
Custom House, Kolkata

- To:
- i) All concerned Departmental Officers, Stake Holders and the Members of the Trade
 - ii) EDI for uploading in the website of Kolkata Customs (Port).