

Advisory

Sub.: Important Information relating to migration of CBIC eOffice to efile version v7.2 and consequent downtime – reg.

This is to inform that the 'File Management System (eFile) application' under the eOffice Product Suite is scheduled for an upgrade to new version i.e. v7.2. Further the 'Employee Management Data' application used for management of employees data in eOffice will be switched to 'Personnel Information Management System (PIMS)'. Since these applications are built on new tools and technologies, the migration of data between two technology stacks is time consuming and for the migration, downtime on weekends as per following schedule has been planned –

i. **Instance 2** – 11th February, 2022 (Friday) 7.00 PM to 14th February, 2022 (Monday) 2.30 PM

ii. **Instance 1** – 18th February, 2022 (Friday) 7.00 PM to 21st February, 2022 (Monday) 2.30 PM

Unavailability of e-Office During this period, eOffice will remain unavailable. It is therefore advised that all users of your department may plan their work accordingly. In case, certain files are required to be worked upon during this period, they may be downloaded by users on their local computer so that urgent and important work is not hampered, and later the note sheet and correspondence pages can be uploaded on the eFile.