



सीमाशुल्कप्रधानआयुक्तकाकार्यालय (विमानपत्तनऔर प्रशासन)
OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (AIRPORT & ADMN)
 एयरकार्गो कॉम्प्लेक्स, एन.एस.सी.बी.आई.एयरपोर्ट, कोलकाता-700052
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PUBLIC NOTICE 63/2021

Subject: Special IGST Refund and Drawback Disposal Drive from 17.08.2021 to 31.08.2021 –reg.

1. Attention of Exporters, Custom Brokers, Airlines, Export Promotion Councils and all other stake holders is invited to the Special Refund and Drawback Disposal Drive from 17.08.2021 to 31.08.2021 directed by the Chief Commissioner of the Customs, Kolkata Customs Zone.

2. It has been felt hat there is a need to focus on timely disposal of all pending IGST refund/Drawback claims in order to provide immediate relief to the business entities.

3. Accordingly, Kolkata Customs Airport and Air Cargo Commissionerate has launched a special drive from 17th Aug 2021 to 31st Aug 2021 for clearance of pending Drawback and IGST Refund claims.

4. A special cell to prioritise the disposal of Drawback and IGST Refund cases has been constituted at Drawback Section, Air Cargo Complex, NSCBI Airport, Kolkata.

5. The details of officers are given below:

Sl No.	Name of the Officers	Designation	Email-id	Phone No.
1	Sh. Naveen Rana, I.R.S.	Dy. Commissioner	rana.naveen01@gov.in	9001910444
2	Sh. Rathin Das	Appraiser	rathind.c068901@gov.in	9433676594
3	Sh. Rajan Kumar	E.O.	rajank.c060661@gov.in	6290788860
4	Sh. Shivkant Kumar	T.A.	shivkantk.c061607@gov.in	8809485196

6. The salient features of this pendency clearance drive are enlisted below:-

a. The Refunds pending due to incorrect Bank Details in EDI System:

There are many cases of Drawback/IGST are pending due to error in Bank details (PFMS errors) in EDI System. In all such cases, the exporters have to rectify these errors by submitting details to ICEGATE-Bank Account Management. for updation of records.

b. Drawback pending due to Queries in Exporters' Queue:

There are Drawback claims pending for want of replies from the exporters to the departmental queries. Officers have raised queries in the EDI System and the exporters have not replied to these queries.

- i. The exporters may login to ICEGATE website i.e. www.icegate.gov.in [<https://enquiry.icegate.gov.in/enquiryatices/sbTrack>] to see the details regarding status of the Shipping Bills and whether any query has been raised.
- ii. Exporters have to submit reply in the EDI system and to submit hard copies of the required documents to the Deputy Commissioner of Customs, Drawback Section, ACC, NSCBI Kolkata. However, during the Drive, the scanned copies of the relevant documents may be submitted to the dedicated email dbkigstr-apkolcus@gov.in from the official mail of the concerned exporter.
- iii. The exporters are also advised to ask their Authorised Bank to update their Forex Realisation Data in RBI-EDPMS Module, wherever forex realisation period is over.
- iv. All the pending Queries to the Exporters shall be reviewed during this period and the queries of general natures shall be disposed off based File No ACC/DBK/MISC./121/2021DC/AC-IV-O/oPr. Commr – Cus/ AP ACC Kol on the available records/ Forex-realisation status with the Department from 31.08.2021 onwards.

c. Drawback pending due to Sample Finalisation:

Similarly, there are cases pending due to finalisation of value for Drawback purpose by verification and examination of representative samples. The exporters have already been communicated to be physically present for examination of samples in their presence and finalisation thereof. However, in many cases, there has been no response. Such cases shall also be finalised on the basis of available documents and examination of samples lying in the Drawback Section .

d. Drawback and IGST Refund pending due to non-filing of EGM,